



**Job Role:** General Cleaner

**Hours:** 28 hours per week split as follows:

- Monday 2pm-6pm
- Tuesday 9am-5.30pm (with 30 mins lunch)
- Thursday 9am-5.30pm (with 30 mins lunch)
- Friday 2pm-6pm
- Sunday 2pm-6pm

Some degree of flexibility would be needed to meet the needs of the business.

**Pay:** £9.50 per hour

**Anticipated Start Date:** ASAP

**Job Description:**

Whistlestop Valley is a popular family visitor attraction based in Clayton West (near Huddersfield, Wakefield and Barnsley) and welcomes approximately 70,000 visitors per year.

We are seeking an enthusiastic, motivated, thorough and hardworking person to join our small team of staff as General Cleaner.

Reporting to the Chief Executive, Deputy General Manager and Catering Manager, the successful candidate will be responsible for ensuring exemplary standards of hygiene and cleanliness throughout our visitor attraction.

**Main Duties:**

As General Cleaner, you'll go out of your way for others and help to make Whistlestop Valley a fantastic place to visit. You'll ensure all areas are kept to the highest standards of cleanliness and you'll offer only the most helpful, friendliest customer service when in contact with Whistlestop Valley's visitors.

Specific areas you'll be responsible for the cleanliness of are:

- The visitor facilities at both Clayton West and Shelley Stations including (but not limited to) the station buildings, entrance cabin, marquees, toilets, shop, café (visitor area) and ice cream parlour
- The station offices
- The staff/volunteer's Mess Room and toilet
- The railway's volunteer accommodation (5 bedroom bungalow)
- The train carriages



### **Essential Skills/Attributes**

- The legal right to live and work in the UK
- A full UK driving licence & own car as travel between sites will be necessary (mileage will be reimbursed)
- Extensive experience of working in a similar role
- Experience of manual handling
- Experience of working with the public
- Excellent verbal communication
- Awareness of the importance of the visitor experience, events and customer care
- Confident facing the public
- Able to work as part of team
- Excellent time management and planning
- Ability to work with people of varying age and ability
- Polite & helpful
- Enthusiastic & reliable
- Motivated & hardworking

### **Desirable Skills/Attributes**

- First Aid trained
- Experience of working in a public-facing role
- Experience working with a wide range of staff and volunteers

### **All visitor-facing staff at Whistlestop Valley are expected to:**

- Demonstrate a willingness to work as part of a team to deliver a first-rate visitor experience
- Demonstrate a friendly, welcoming and helpful persona to colleagues and visitors alike
- Present a smart appearance (uniform will be provided)
- Be punctual, reliable, loyal and trustworthy
- Be polite and courteous at all times

Due to the nature of this role, applicants must be at least 18 years of age.

To apply for this position, please send your CV and a covering letter, detailing your suitability for the role, to the Chief Executive at [info@whistlestopvalley.co.uk](mailto:info@whistlestopvalley.co.uk).